

Lemur Encounter



Important Information for your Experience

Ring-tailed lemurs are full of character and surprises, you'll get to experience this first hand when you go behind the scenes on the encounter. All participants on the encounter must comply with the following terms and conditions.

General

- Lemur encounters are 20 minutes long, with 15 minutes dedicated directly to the animal encounter. However, all encounters are approximate and may change at any time at the discretion of Willowbank Wildlife Reserve due to safety reasons or concerns during an encounter.
- Participants with **any cold or flu symptoms** must disclose these and are unfortunately not permitted to undertake an encounter due to the risk of spread to our lemurs.
- Cost of the encounter does not include entry to Willowbank Wildlife Reserve, and is in addition.
- Participants must ensure they are at the designated sign posted meeting place for lemur encounters, located at the start of the Farmyard area of the reserve for a 1.30pm start time. Should you miss this time you may be required to re-book your encounter.
- Willowbank Wildlife Reserve reserves the right to cancel an encounter. Any bookings will be offered either a refund OR the opportunity to re-book on another day/opportunity.

Age Restrictions

- Lemur encounters are available to participants 6 years of age and above. Children who are 6 - 9 years must have 1 paying adult per 2 children. Children who are 10 - 14 years must have 1 paying adult per 4 children.

Safety

- Covered sensible footwear must be worn.
- All activities involve an element of risk. Staff at Willowbank Wildlife Reserve will take all practical steps to minimise the potential risks during the encounter which may present as a result of interacting with wild animals. Willowbank Wildlife Reserve cannot be held liable for any personal injury as a result of the encounter, or for any lost or damaged equipment.
- Participants may be asked to cease the encounter at any time for safety reasons at the keeper's discretion.
- Safety directions given by Willowbank Wildlife Reserve staff must be adhered to at all times

