

# Lemur Encounter



## Important Information:

Ring-tailed lemurs are full of character and surprises; and you will get to experience this firsthand when you go behind the scenes on this encounter.

Please note the following important information before you arrive:

- Please wear appropriate and sensible closed-toe footwear.
- Participants must be at the meeting spot, located near the farmyard entry, ready for a 1.30pm start. This means arriving at Willowbank prior to 1.15pm is required.
- Lemur encounters are 25-30 minutes long, with 15 minutes dedicated to being within the lemur habitat.
- All timings are approximate and may change or the encounter will cease, if there is a concern for the safety of the participants, lemurs or staff.
- Participants will be given a health and safety briefing. Please adhere to all safety procedures and follow the directive of staff.
- Participants with **any cold or flu symptoms** are unfortunately not permitted to undertake an encounter due to the risk of spread to our lemurs.
- In the event of inclement weather or medical/behavioural issues with the lemurs, we may need to cancel the encounter. Any bookings will be offered a refund and/or the opportunity to rebook on another day.
- Although calm by nature, lemurs are a wild animal. Staff will take all practical steps to minimise any potential risks which may be present during the encounter. But Willowbank cannot be held liable for any personal injury during the encounter, or for any lost or damaged belongings.
- The cost of the encounter does not include the entry fee to Willowbank.

## Age Restrictions

- Lemur encounters are available to participants 6 years of age and above. Children who are 6 - 9 years must have 1 paying adult per 2 children. Children who are 10 - 15 years must have 1 paying adult per 4 children.

